Application to primary care providers.

The cSWO Program is currently planning with OntarioMD regarding roll-out in SWO.

HRM is an application that enables primary care providers and specialists using OntarioMD certified Electronic Medical Record (EMR) systems anywhere in Ontario to receive patient reports electronically from participating hospitals or Independent Health Facilities (IHF).

HRM sends hospital reports within minutes to the physician’s EMR system instead of sending paper reports or faxes, including text-based Medical Record reports (e.g. Discharge Summary) and transcribed Diagnostic Imaging (excluding image). Once deployed, HRM will enable participating physicians to access patient information from all hospitals across South West Ontario.

In addition to HNHB and WW CCACs, data from SW and ESC CCACs will be available through the Regional Clinical Viewer, and new patient matching functionality will provide access to CCAC clients regardless of whether they’ve been treated at an acute care facility. Testing of the newly-integrated data began in January and these new integrations are currently targeted to go live at the end of February.

The Province of Ontario, through eHealth Ontario, has developed an electronic platform that will enable province-wide connectivity between physicians’ offices and hospitals across the province. The Hospital Report Manager (HRM) is the province-wide solution that is being implemented as part of eHealth Ontario’s integrated Electronic Health Record for Ontario residents. OntarioMD’s field teams roll out the application to primary care providers. The cSWO Program is currently planning with OntarioMD regarding roll-out in SWO.

HRM is an application that enables primary care providers and specialists using OntarioMD certified Electronic Medical Record (EMR) systems anywhere in Ontario to receive patient reports electronically from participating hospitals or Independent Health Facilities (IHF).

Pharmacy Data Available in Regional Clinical Viewer

The Regional Clinical Viewer (ClinicalConnect) continues to expand with the addition of pharmacy data from Grand River Hospital. Grand River Hospital pharmacy data became available November 19, 2013. As the largest hospital in the Waterloo Wellington LHIN, with multiple sites, out-patient services, and programs, including the Regional Renal Program and the Regional Cancer Centre, patient health information from Grand River Hospital is very valuable to health care providers all across Waterloo Wellington.

The pharmacy data allows users to track the in-hospital medication, giving health care providers a better picture of medication history without relying on patient memory or information pieced together from other reports.

Grand River Hospital is the first of the WWLHIN hospitals to integrate pharmacy information with the Regional Clinical Viewer. Work continues at Guelph General Hospital, Cambridge Memorial Hospital, and St. Mary’s General Hospital to integrate their pharmacy systems as well. Estimated dates of completion vary by facility, but all pharmacy systems should be integrated in early-mid 2014.

How is eHealth Ontario supporting a provincial solution to connect physicians’ offices and hospitals?

The Province of Ontario, through eHealth Ontario, has developed an electronic platform that will enable province-wide connectivity between physicians’ offices and hospitals across the province. The Hospital Report Manager (HRM) is the province-wide solution that is being implemented as part of eHealth Ontario’s integrated Electronic Health Record for Ontario residents. OntarioMD’s field teams roll out the application to primary care providers. The cSWO Program is currently planning with OntarioMD regarding roll-out in SWO.

HRM is an application that enables primary care providers and specialists using OntarioMD certified Electronic Medical Record (EMR) systems anywhere in Ontario to receive patient reports electronically from participating hospitals or Independent Health Facilities (IHF).

HRM sends hospital reports within minutes to the physician’s EMR system instead of sending paper reports or faxes, including text-based Medical Record reports (e.g. Discharge Summary) and transcribed Diagnostic Imaging (excluding image). Once deployed, HRM will enable participating physicians to access patient information from all hospitals across South West Ontario.

IN THIS ISSUE:

Page 2 – Assessment Survey Implemented

Page 2 – Primary Care CDR Pilot Project
Are You Ready?
Assessment Survey
Implemented
In the South West region, initial stakeholder readiness is being conducted in conjunction with a SW LHIN wide initiative that is designed to assess current EMR use. This assessment is being undertaken by the LHIN-funded Partnering for Quality Program (PFQ). At the outset of this work, the cSWO Team partnered in the survey preparation; as a result several survey questions were aligned with cSWO readiness assessment requirements. The survey itself is limited to primary care providers, which make up a large portion of the cSWO Change Management & Adoption (CM&A) stakeholders that will eventually need to be contacted and engaged.

As of January 15, 2014, there are 153 total primary care respondents to the survey; however, the process continues. Preliminary findings of the Partnering for Quality EMR Needs Assessment Survey that follow are being calculated in conjunction with third party vendors and final results are expected to be available to inform Phase 2D Lessons Learned and Phase 3 implementation planning.

For any Primary Care Physician, Nurse Practitioner and/or Physician Assistant who works within the South West LHIN (LHIN #2) region, click the link below to complete the survey. The survey will close Friday, January 31.

Partnering for Quality EMR Needs Assessment Survey

Phase 3, Implementation
The cSWO Program Management Team has worked with each of the Program Delivery Partners and eHealth Ontario to validate, revise and update the Statement of Work, Schedule, and Cost Model documents in preparation for Phase 3, Implementation. This involves refinement and adjustment of program scope and timing of deliverables. It also builds on current program deliverables.

Overall, the deliverables put forward in the Phase 2 plan, as well as the timing of these deliverables has been preserved within the Phase 3 plan (with some reordering which reflects health service provider readiness and other dependencies). There has also been a refinement of scope to advance integration with provincial services to reflect their current state of readiness. The cSWO Program Manager and eHealth Ontario are now working to finalize documents for early 2014.

Primary Care Pilot Project
Progress continued to be made on the connecting South West Ontario Program over Christmas and into the New Year, and in Erie St. Clair, the Clinical Data Repository (CDR) Pilot took several steps closer to becoming reality, thanks to funding from eHealth Ontario.

Erie St. Clair LHIN cSWO delivery partner, TransForm Shared Services Organization (TSSO), reports that a process to identify stakeholders and partners is being developed, along with benefits and risk analysis, costs, and the project’s high level technical requirements, paving the way for a new source of information for an Electronic Health Record (EHR) Regional Clinical Viewer that can present multiple EHR sources for a patient.

“We’re very excited about this Pilot project,” says Jason Langdon, cSWO Project Director, TSSO. “It will provide an efficient long-term method to securely share EHR information amongst the 46,000 health care professionals and 3,500 health care organizations in South West Ontario.”

The pilot project will demonstrate how patient information from EMR applications will be accessible by physicians any time through a secured clinical viewer application.

The CDR Pilot project is one of several initiatives underway by cSWO which is implementing a Regional eHealth Program that will make an individual’s health information from across the continuum of care available to authorized health service providers in a timely and secure fashion at any point of care. This includes an integrated Electronic Health Record and a Regional Clinical Viewer (ClinicalConnect) which supports the delivery of high-quality, safe and timely care.

This Update provides a quick snap-shot of activities underway for cSWO, and information from Committee and Working Group meetings. This Update is to help keep you informed with a high-level understanding of the program, progress and activity.

Connecting South West Ontario
746 Baseline Road
Suite # 408
London, Ontario N6C 5Z2