Strategy at the forefront for clinician adoption

cNEO is collaborating with the clinical working group and regional service delivery partners to develop an adoption strategy for the successful onboarding of clinicians. The adoption strategy outlines an approach to address the specific needs of different clinical sectors based on their care setting, local environment, organizational structures and technology readiness. cNEO, and eHealth Ontario, drawing on cGTA experience, will work with strategic partners to provide an appropriate and streamlined adoption process for all clinicians.

cNEO will also leverage new and existing partnerships (e.g., cGTA and cSWO) to communicate that the ConnectingOntario viewer is a provincial EHR solution for clinicians. Giving access to a more comprehensive range of patient health information through the ConnectingOntario viewer is of key clinical value to clinicians.

“cNEO’s sector-specific approach will support clinicians in their various care settings,” said Dr. Eli Orrantia, a family doctor at the Marathon Family Health Team & Wilson Memorial General Hospital.

Other highlights of the adoption strategy reinforce the need to engage clinicians to lead adoption, and to engage health service providers (HSPs) in order to ensure that the overall objectives of the program are aligned with the HSPs’ priorities.

cNEO will continue to develop promotional material such as posters, testimonials, clinician scenarios, and videos to help facilitate the successful adoption of cNEO by clinicians in northern and eastern Ontario.

Targeted Clinical Sectors

Hospitals
Community Health Centres
Aboriginal Health Access Centres
Long-Term Care Facilities
Public Health Units
Primary Care Teams
Solo Practitioners
Specialists
Mental Health & Addictions
Community Care Access Centres
Community Support Services
Other Health Care Providers

What is the Connecting Northern and Eastern Ontario program?

Connecting Northern and Eastern Ontario is one of three (3) ConnectingOntario programs funded by eHealth Ontario that will deliver provincial electronic health record services:

1) Connecting Northern and Eastern Ontario (cNEO),
2) ConnectingGTA (cGTA), and
3) Connecting South West Ontario (cSWO)

cNEO will provide clinicians in northern and eastern Ontario with timely and secure access to patient health information from across the care continuum. This will be done by ‘connecting’ health service providers through the integration of electronic health care systems. Clinicians will be able to view patient health information through the use of a clinical viewer which is accessible through the web and/or via their electronic medical record; or if in a hospital setting via their hospital information system.

With reliable and secure electronic health information, clinicians will have comprehensive information to deliver better and more coordinated patient care.

For more information, visit www.cNEO.ca.

*The Ottawa Hospital is the program delivery partner for the implementation of cNEO.

The ConnectingOntario viewer was previously referred to as the provincial clinical viewer or cGTA viewer. The ConnectingOntario viewer is a secure clinical viewer that provides clinicians with convenient access to critical patient information.
ConnectingGTA physicians share their experiences; reinforce value of viewer to cNEO clinicians

The cNEO Clinical Working Group welcomed the ConnectingGTA (cGTA) physician champions, Dr. Asim Masood, joint chief medical information officer at William Osler Health Systems and Dr. Michael Freeman, medical director of the heart and vascular program, director of nuclear cardiology and acting director of medical informatics at St. Michael’s Hospital, to join the working group meeting held on January 13, 2016. The physicians shared their experiences and ‘lessons learned’ on cGTA’s implementation of the ConnectingOntario viewer with clinicians in their region.

“Having access to the ConnectingOntario viewer has significantly improved the way we provide care to our patients,” said Dr. Asim Masood. “Being able to view laboratory reports was a prime motivator, as we are able to view outpatient and inpatient results in a timely manner,” continued Dr. Masood.

Ontario Laboratories Information System – OLIS

The seamless integration of the viewer with the clinicians’ hospital information system using single sign-on was also praised. cNEO clinicians, including authorized administrative support staff, can look forward to these benefits once the ConnectingOntario viewer is launched for adoption within northern and eastern Ontario.

To date, the ConnectingOntario viewer has more than 37,000 registered clinicians in the greater Toronto area while cNEO is targeting to provide more than 18,000 clinicians with access to the same viewer.

ConnectingNorthern and Eastern Ontario (cNEO) and eHealth Ontario are proposing to extend the cNEO program’s current implementation schedule. The suggested extension will give the 65 hospitals and the four (4) community care access centres (cNEO partner sites) the time needed to extend provincial electronic health record (EHR) services across northern and eastern Ontario and its 2.5 million residents effectively.

“It is essential that sufficient patient health information, contributed by the partner sites, is available to clinicians to bring value from day one. This will encourage clinicians to adopt and use the ConnectingOntario viewer,” said cNEO physician lead, Dr. Martin Vogel. “We also know that cNEO partner sites are eager to extend EHR services and contribute patient health information, as soon as possible. We want to be able to give our sites the support they need to be able to do this.”

The无缝集成的查看器与临床医生的医院信息系统使用单点登录也被赞扬。cNEO临床医生，包括授权的行政支持人员，可以期待这些好处，因为ConnectingOntario查看器将在其区域启动并被采用。

到目前为止，ConnectingOntario查看器在大大多伦多地区有超过37,000注册临床医生，而cNEO的目标是为超过18,000名临床医生提供相同的查看器。

cNEO和eHealth Ontario建议延长时间表

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The ConnectingOntario viewer will allow clinicians to:
- Improve the efficiency of their clinical decision-making;
- Improve the quality of care and safety for their patients;
- Reduce their administrative burdens; and
- Increase their ability to monitor patient outcomes.

cNEO will update stakeholders on the proposed schedule extension as new developments emerge.