



P.O. Box 148
777 Bay Street, Suite 701
Toronto ON M5G 2C8

Tel: (416) 586 - 6500
Fax: (416) 586 - 4363
Email: info@ehealthontario.on.ca
Website: www.ehealthontario.on.ca

C. P. 148
777, rue Bay, bureau 701
Toronto ON M5G 2C8

Tél: (416) 586 - 6500
Télé: (416) 586 - 4363
Courriel: info@ehealthontario.on.ca
Site Web: www.ehealthontario.on.ca

July 7, 2009

Honourable David Caplan, M.P.P.
Minister of Health and Long-Term Care
10th Floor, Hepburn Block
80 Grosvenor Street
Toronto, ON M7A 2C4

Dear Minister Caplan:

Since your request to the Board of June 1, 2009, regarding the operating practices of *eHealth Ontario*, there have been a number of discussions and activities that I want to bring to your attention.

The Board immediately engaged with our external auditors and your appointee, to establish the terms of reference for the review. Staff of the Provincial Auditor General's office and *eHealth Ontario* has met to ensure that the conduct of the Auditor General's review and the Board's review were not duplicative and that the process could be handled smoothly.

Based on these discussions, the Provincial Auditor General has communicated with the Board, expressing his concerns about the concurrent conduct of these reviews

Having considered the views of the Auditor General, the Board is requesting that you adjust your request for an external review in favour of the review of the Auditor General.

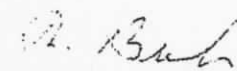
I want to assure you that the Board is not waiting for the results of the Auditor General's review before instituting changes in the operation of *eHealth Ontario*. While these discussions have been going on, the Board and management have been aggressive in making changes to the procurement and approvals process of *eHealth Ontario*.

We will continue reviewing our practices, and will of course respond further, at the conclusion of the Auditor General's review.

Honourable David Caplan, M.P.P.
July 7, 2009
Page Two

Thank you for your consideration of this request. If there is any further information that you require, please let me know.

Sincerely,


Rita Burak, Chair
Board of Directors
eHealth Ontario

cc Matthew Anderson, Director, *eHealth Ontario*
Khalil Barsoum, Director, *eHealth Ontario*
Ken Deane, Director, *eHealth Ontario*
Michael Decter, Director, *eHealth Ontario*
Lisa Lifshitz, Director, *eHealth Ontario*
David Livingston, Director, *eHealth Ontario*
Heather Sherrard, Director, *eHealth Ontario*
Geoff Smith, Director, *eHealth Ontario*
Carol Stephenson, Director, *eHealth Ontario*