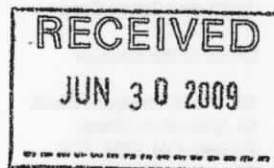




Office of the Auditor General of Ontario
Bureau du vérificateur général de l'Ontario



June 29, 2009

Ms. Rita Burak
Chair, Board of Directors
eHealth Ontario
P.O. Box 148
777 Bay Street, Suite 701
Toronto, Ontario
M5G 2C8

Dear Ms. Burak:

As you know, we are in the final stages of completing an audit of Ontario's electronic health records initiative, which includes work at the Ministry of Health and Long Term Care, the former Smart Systems for Health Agency and at eHealth Ontario. The Minister asked that I make my report on this audit public as soon as it is completed rather than including it in our Annual Report which is our normal practice under our legislation.

I understand that the Minister had also asked eHealth Ontario's board to commission an external review of certain of eHealth Ontario's management practices, and that PriceWaterhouseCoopers has been tentatively engaged to conduct this work. We have had several discussions over the last few weeks with government officials in an attempt to ensure that any duplication between the work done by my Office and PWC is minimized. Based on these discussions I wanted to advise you that it is our view that the scope of our work includes most of the key areas that are being contemplated for PWC to review.

Clearly, the decision to engage PWC is the Board's and the Minister's to make, but I did feel it was important to apprise you of the potential duplication of work should PWC proceed under the proposed terms of engagement that have been discussed with us. Notwithstanding, should you proceed to engage PWC, I can assure you of our cooperation in coordinating our efforts with them, although as I am sure you are aware, we cannot share the results of our work with external parties prior to reporting to the Legislature.

Sincerely,

Jim McCarter
Auditor General

c. Mr. Ron Sapsford, Acting President and CEO, eHealth Ontario

Box 105, 15th Floor
20 Dundas Street West
Toronto, Ontario
M5G 2C2
416-327-2381
fax 416-326-3812

B.P. 105, 15^e étage
20, rue Dundas ouest
Toronto (Ontario)
M5G 2C2
416-327-2381
télécopieur 416-326-3812

www.auditor.on.ca